



AACT MEETING

Wednesday January 27, 2010
1:00 – 3:00 pm

AGENDA

Administrative Function

1. Introductions, reading of the Agenda by the coordinator 1:00-1:10 pm
2. Chair's Report 1:10-1:20 pm

Issues

3. Guest Speaker – Mr. John C. Lewis 1:20-2:00 pm
Acting Chief Operating Officer

What affect will the reorganization of the state transportation system have on accessibility and paratransit services?

What authority will the Acting Gen. Mgrs. and Administrators have to address and resolve disagreements regarding consumers?

What avenue will be open to AACT to address the Secretary and the Board of Directors of MassDot?

Will there be future opportunities for AACT to be a member of the Board of Directors of MassDot?

4. Break 2:00-2:10 pm
5. MBTA/AACT Board Fixed Route Services Update 2:10-2:15 pm
6. OTA/AACT Board Paratransit Update 2:15-2:20 pm
7. Open discussion – Delay in making reservations, timely pickups, travel time, on-time drop off, PAT training for all transportation employees, public and private 2:20-2:50 pm
8. Announcements 2:50-2:55 pm
9. Adjourn 3:00 pm

**AACT Meeting – 2
January 27, 2010**

In order for all meetings to run smoothly, please cooperate by adhering to the following standing rules:

- Please be on time for all meetings.
- No outbursts, interruptions, or cross talking from anyone when someone is speaking.
- If you have any questions, please wait to be recognized by the coordinator or a member of the board, and identify yourself before speaking. Please, one question or comment at a time. Each attendee will be given no more than two opportunities to address each issue.
- Place all cellular phones and or paging systems on silent mode or off during the meeting.
- No eating allowed during the regular AACT meeting. Please remove all bags and/or packages belonging to you when you leave.
- All meetings will be recorded.
- Please help make this a fragrance-free meeting.

Assistive Listening Devices are available upon request.

For assistance or special accommodations contact Ms. Janie Guion at least two weeks prior to the AACT meeting at 617 973-7507 or TTY 617 973-7089.

Materials are available in accessible format

“Got respect – Give it to get it”

Next AACT Meeting – February 24, 2010 – Conf. Rm. 2 – 1:00 to 3:00 pm

HAPPY NEW YEAR