



# Access Advisory Committee to the Massachusetts Bay Transportation Authority

10 Park Plaza, Suite 2150, Boston, MA 02116-3968 • (617) 973-7100  
Fax: (617) 973-8855 • TDD: (617) 973-7089 • E-mail: AACT@ctps.org

## AACT MEETING

Wednesday, February 23, 2011  
1:00 – 3:00 pm

### AGENDA

#### Administrative Function

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| 1. Introductions, reading of the Agenda, and approval of the November 17, 2010 meeting minutes | 1:00-1:10 pm |
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#### Issues

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| 2. Update by the Chair and the Board   | 1:10-2:00 pm |
| <ul style="list-style-type: none"><li>• Discussion of Complaint Investigative Training</li><li>• Report filing, decision reporting, answers relevant and reflective of the allegations</li></ul> |              |
| 3. Break   | 2:00-2:10 pm |
| 4. MBTA Fixed Route Services Update  | 2:10-2:20 pm |
| 5. Paratransit Update by OTA   | 2:20-2:25 pm |
| 6. Getting a ride  | 2:25-2:50 pm |
| <ul style="list-style-type: none"><li>• Reservations</li><li>• Dispatching</li><li>• Timeliness of ride</li><li>• Late ride</li></ul>  |              |
| 7. Election nominations  | 2:50-2:55 pm |
| 8. Announcements and adjourn   | 2:55-3:00 pm |

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February 23, 2011

In order for all meetings to run smoothly, please cooperate by adhering to the following standing rules:

- Please be on time for all meetings.
- No outbursts, interruptions, or cross talking from anyone when someone is speaking.
- If you have any questions, please wait to be recognized by the coordinator or a member of the board, and identify yourself before speaking. Please, one question or comment at a time. Each attendee will be given no more than two opportunities to address each issue.
- Place all cellular phones and or paging systems on silent mode or off during the meeting.
- No eating allowed during the regular AACT meeting. Please remove all bags and/or packages belonging to you when you leave.
- All meetings will be recorded.
- Please help make this a fragrance-free meeting.

Assistive Listening Devices are available upon request.

The Access Advisory Committee to the MBTA provides advice to the MBTA on matters relating to the accessibility and transit needs of persons with disabilities. Agendas for upcoming meetings can be found at the Boston Region Metropolitan Planning Organization's website, at [www.bostonmpo.org](http://www.bostonmpo.org) click on the link AACT.

For assistance or special accommodations contact Ms. Janie Guion at least two weeks prior to the AACT meeting at 617 973-7507 or TTY 617 973-7089.

All materials are available in accessible format.

“Got respect – Give it to get it”

***Next AACT Meeting – March 23, 2011 – Conf. Rm. 2 – 1:00 to 3:00 pm***